

Second Tuesday Mei 2008

Jeroen van Schaik
ZeelandNet Zakelijk

2 **SECOND
TUESDAY**



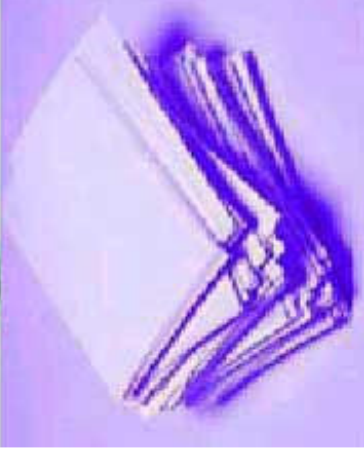


Trends: Welkom

Nieuwe trends:

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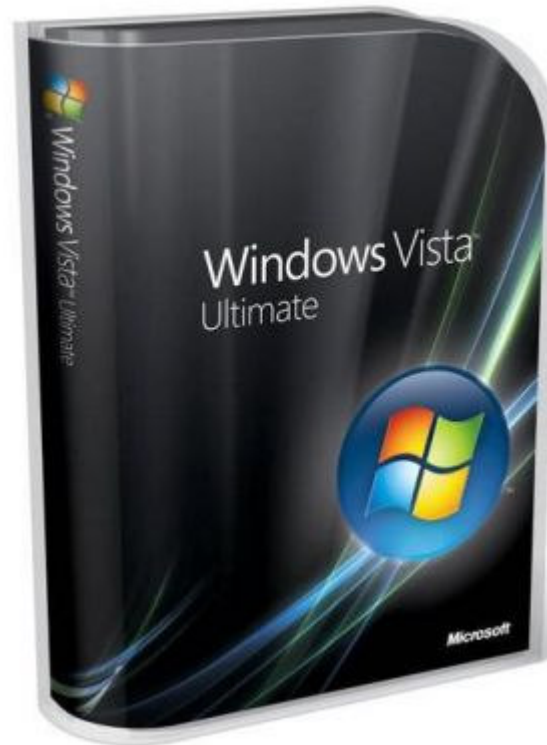
THE BEST SERVICES NO SERVICE

**HOW TO LIBERATE YOUR CUSTOMERS
FROM CUSTOMER SERVICE,
KEEP THEM HAPPY & CONTROL COSTS**

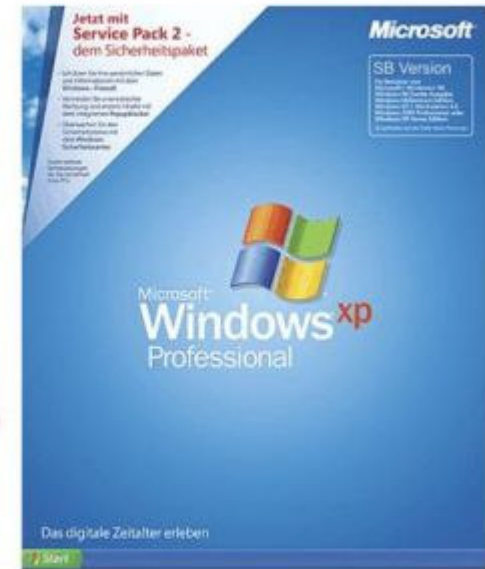


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Opvolger MS Vista in 2009?



vs.



Ruim eenderde topmanagement staat ICT-succes in de weg



HOE HERKEN JE EEN ICT-ER ?

